

Detection of Conditionals in Spoken Utterances

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Intelligent Assistants seem to be quite smart today!



How far away is the sun?

When is my next meeting?

Is my daughter at home?

Set a timer for five minutes

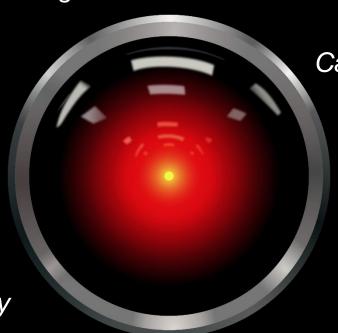
How many dollars is 45 euro

Google the war of 1812

Text Brian I'm on my way

Find Disney movies

Should I bring an umbrella?



Call my brother at work

Remind me to call mom

Who is near me?

Give me directions home

Play iTunes Radio

What's trending on twitter?



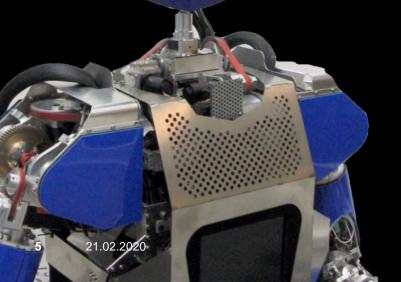
But do they really understand?

"book a business class flight to LA"

"if no business class tickets are available book economy"

"also order a Wi-Fi pass for me"





"when I leave do the laundry"

"iron it"

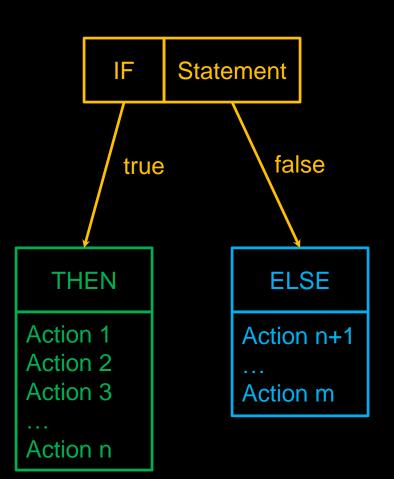
"and fold it"



"book a business class flight to LA

if no business class tickets..."





```
If (ticket.available()){
      ticket.book();
} else {
```

Conditionals



- two-clause structure
 - conditional clause (introduced by keyword)
 - dependent clause
 - then-clause (mandatory, may be introduced by keyword)
 - else-clause (optional, introduced by keyword)
 - syntactic structure: if-then(-else) or then-if(-else)
- types
 - premise-conditionals
 - event-conditionals
- reference frame
 - Which phrases depend on which conditional?

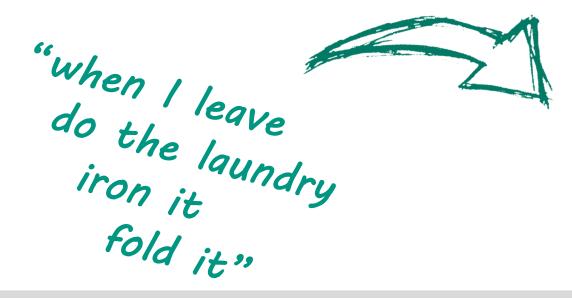


"iron it fold it go to the cupboara"

Reference Frame



- characterizes the boundaries of the conditional structure
 - the extent of the conditional clause
 - the position (before or after the conditional clause) and extent of the then-clause
 - the existence and extent of the else-clause



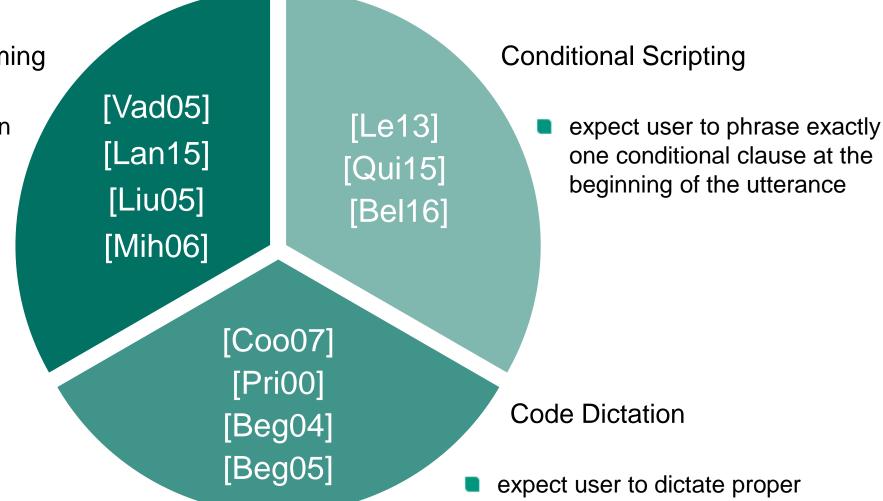
```
ReferenceFrame(Cond0)
COND:
I leave
THEN
do the laundry
iron it
fold it
```

Related Work





- conditionals integrated in language model
- expect short singlephrase conditionals



if-then-else structures

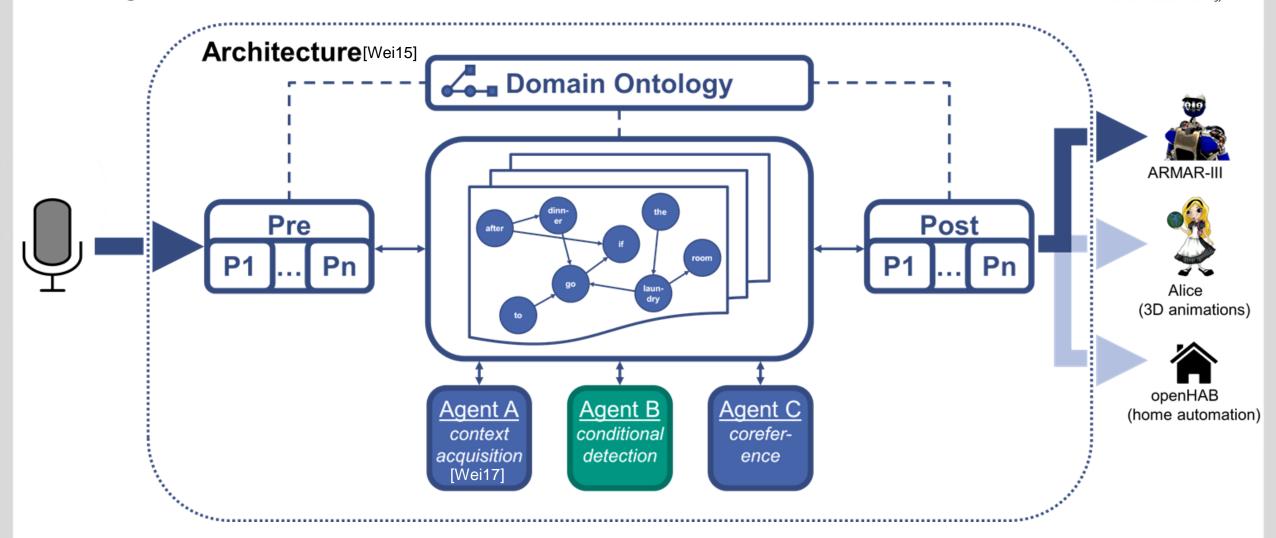
Detection of Conditionals



- Objective
 - semantic representation of conditionals
- Approach
 - use syntax to detect basic conditional structures and
 - context to determine reference frame
- Setting
 - End-User Programming with spoken language

PARSE





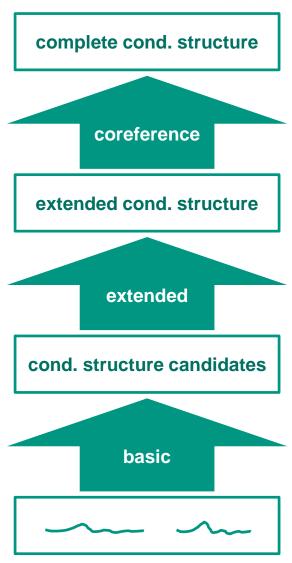
Detection of Conditionals – Approach

Carlsruhe Institute of Technology

Challenge



- Approach
 - keywords & robust grammars
 - extended grammars
 - coreference information analysis

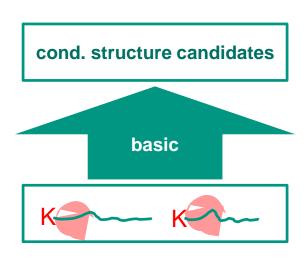


Detection of Conditionals – Keywords and robust grammars



- Use keywords to spot…
 - conditional and else-clauses
 - then-clauses (in case keywords exist)
- Use robust grammars to...
 - build "one phrase" candidates
 - verify or discard keywords

Clause Type	Keywords/-phrases
cond. clause	if, when, suppose(d) that, supposing that, whenever, in case, in the case that,
then-clause	then, please, if so, you can, you have to, could you,
else-clause	else, if not, otherwise, elseways, alternatively,



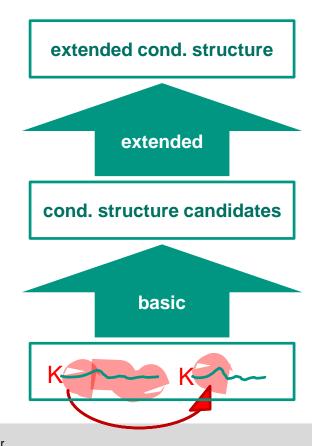
Detection of Conditionals – Extended Grammars



- use extended grammars to...
 - verify candidate clauses
 - generate coherent structures: if-then-else
 - expand structures
- Fallback: use results produced by robust grammars

snippet of the advanced grammar for conditional clauses (if-clauses):

```
conditional → if-clause then-clause
conditional → if-clause then-clause else-clause
if-clause → if-keyword NBS
            → NPB VPB | NPB VPB Conj NPB VPB
NBS
            → NP CC NPB | NP PP NPB
NPB
VPB
            → VP CC VPB | VP PP NPB |
                                       VP PP VPB
               ADVP VPB | VP VMD | VP
            → Conj | Neg
CC
VMD
            \rightarrow ADJP
                     ADVP |
                             PRT
```



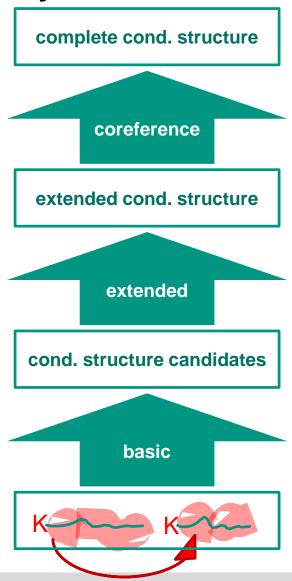
Detection of Conditionals – Coreference Information Analysis



- use coreference information
 - provided by an PARSE agent
 - to expand structures even further
- Idea: entities mentioned multiple times in a row belong to the same type of clause structure
- Approach
 - 1. find all coreference chains
 - 2. add all phrases that are framed by the chain to the clause structure (defined by the first phrase)
 - 3. if a keyword is present: split chain

"If the faundry isn't dry yet you have to wait for it otherwise iron it and fold it"

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"after dinner

go to the laundry room

if the laundry is done

iron the shirts

and fold them

otherwise

come back to the kitchen"

robot.goTo(laundryRoom);

robot.iron(shirts);

robot.fold(them);

robot.goTo(kitchen);



"after dinner

go to the laundry room

if the laundry is done

iron the shirts
coref
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```
"after dinner
 go to the laundry room
  if the laundry is done
     iron the shirts
        otherwise
come back to the kitchen"
```

```
robot.goTo(laundryRoom);
if laundry.state = done then
     robot.iron(shirts);
     robot.fold(shirts);
else
     robot.goTo(kitchen);
end if
```

Evaluation – Setting





- 19 subjects
- 2 tasks
- Long and complex utterances

robo go to the table if there are any dirty dishes grab the dirty dishes and go to the dishwasher open the dishwasher and put the dirty dishes into the dishwasher close the dishwasher and return to the table if there are any clean dishes grab the clean dishes and go to the cupboard open the cupboard and put the clean dishes into the cupboard

	Scenario 1	Scenario 2	Total
Recordings	19	17	36
Words	556	538	1094
Conditionals	28	19	47
Recordings w/o conditionals	4	2	6

Evaluation – Results



	Grammar				
	Precision	Recall	F ₁		
m. transcription	0.930	0.803	0.862		
Google Speech ¹	0.817	0.670	0.736		
IBM Watson ASR ²	0.862	0.665	0.751		

¹https://cloud.google.com/speech/, 2017-10-04

²https://www.ibm.com/watson/developercloud/speech-to-text.html, 2017-10-04

Evaluation – Results



	Grammar			Coreference		
	Precision	Recall	F_1	Precision	Recall	F ₁
m. transcription	0.930	0.803	0.862	0.934	0.864	0.898
Google Speech ¹	0.817	0.670	0.736	0.824	0.704	0.760
IBM Watson ASR ²	0.862	0.665	0.751	0.869	0.712	0.783

¹https://cloud.google.com/speech/, 2017-10-04

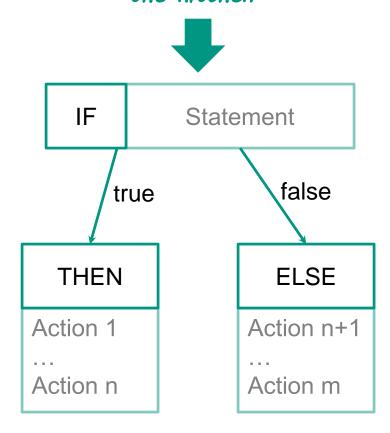
²https://www.ibm.com/watson/developercloud/speech-to-text.html, 2017-10-04

Conclusion



- Objective: detection of conditionals
 - composed of conditional clauses (if) and
 - dependent clauses (then and else)
 - and create a semantic representation

"if the laundry is done iron the shirts and fold them otherwise come back to the kitchen"

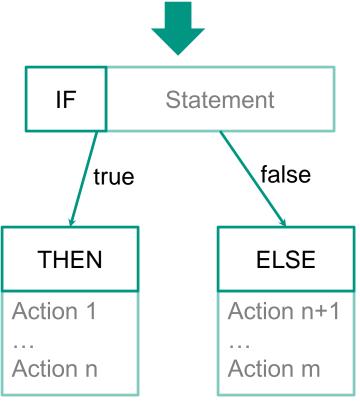


Conclusion



- Objective: detection of conditionals
 - composed of conditional clauses (if) and
 - dependent clauses (then and else)
 - and create a semantic representation
- Approach: determine reference frame
 - with grammars and
 - coreference information

"if the laundry is done iron the shirts and fold them otherwise come back to the kitchen"

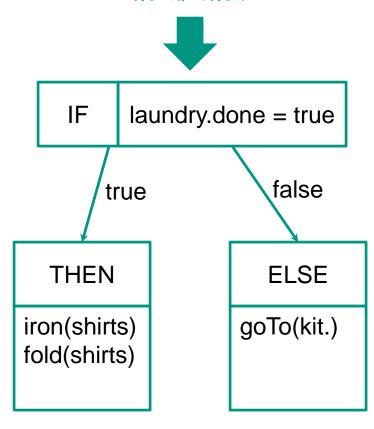


Conclusion



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 - composed of conditional clauses (if) and
 - dependent clauses (then and else)
 - and create a semantic representation
- Approach: determine reference frame
 - with grammars and
 - coreference information
- Evaluation: user study
 - \blacksquare manual transcripts: $F_1 = 90\%$
 - automatic speech recognition: F₁ = 78%
- Future Work
 - Extension (other control structures: loops, parallelism, etc.)
 - Statiscal methods (machine learning)

"if the laundry is done iron the shirts and fold them otherwise come back to the kitchen"



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